

PACT Educational Trust Ltd Data Protection Policy

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Definitions:

“DPL”	Data Protection Lead
“DfE”	Department for Education
“DPA”	Data Protection Act
“GDPR”	General Data Protection Regulation – update to Data Protection Act
“MIS”	Management Information System
“PACT”	PACT Educational Trust Ltd

1 Introduction

- 1.1.** This policy covers 3 of the PACT Schools, ie. Oakwood School, Oliver House School & The Cedars School including the EYFS where applicable (see separate policy for The Laurels School) (our “Schools”). The registered office address for PACT is c/o The Cedars School, Coombe Road, Lloyd Park, Croydon, CR0 5RD.
- 1.2.** Our Schools collect and process certain types of personal information about staff, pupils, parents and other individuals who come into contact with us in order to provide education and associated functions. We may be required by law to collect and use certain types of information to comply with statutory obligations related to employment, education and safeguarding, and this policy is intended to ensure that personal information is dealt with properly and securely and in accordance with the DPA and other related legislation.

- 1.3.** The DPA applies to all computerised data and manual files if they come within the definition of a filing system. Broadly speaking, a filing system is one where the data is structured in some way that it is searchable on the basis of specific criteria (so you would be able to use something like the individual's name to find their information), and if this is the case, it does not matter whether the information is located in a different physical location.

2 Personal Data

- 2.1.** 'Personal data' is information that identifies an individual and includes information that would identify an individual to the person to whom it is disclosed because of any special knowledge that they have or can obtain¹. A sub-set of personal data is known as 'special category personal data'. This special category data is information that relates to:

- 2.1.1. race or ethnic origin;
- 2.1.2. political opinions;
- 2.1.3. religious or philosophical beliefs;
- 2.1.4. trade union membership;
- 2.1.5. physical or mental health;
- 2.1.6. an individual's sex life or sexual orientation;
- 2.1.7. genetic or biometric data for the purpose of uniquely identifying a natural person.

- 2.2.** Special category information is given special protection, and additional safeguards apply if this information is to be collected and used.

- 2.3.** Information relating to criminal convictions shall only be held and processed where there is legal authority to do so.

- 2.4.** Our Schools do not intend to seek or hold sensitive personal data about staff or students except where we have been notified of the information, or it comes to our attention via legitimate means (e.g. a grievance) or needs to be sought and held in compliance with a legal obligation or as a matter of good practice. Individuals are under no obligation to disclose to our Schools their race or ethnic origin, political or religious beliefs, whether or not they are a trade union member or details of their sexual orientation (save to the extent that details of marital status and/or parenthood are needed for other purposes, e.g. pension entitlements).

3 Data Protection Principles

- 3.1.** The six data protection principles as laid down in the DPA are followed at all times:

- 3.1.1. personal data shall be processed fairly, lawfully and in a transparent manner, and processing shall not be lawful unless one of the processing conditions can be met;
- 3.1.2. personal data shall be collected for specific, explicit, and legitimate purposes, and shall not be further processed in a manner incompatible with those purposes;
- 3.1.3. personal data shall be adequate, relevant, and limited to what is necessary for the purpose(s) for which it is being processed;
- 3.1.4. personal data shall be accurate and, where necessary, kept up to date;
- 3.1.5. personal data processed for any purpose(s) shall not be kept for longer than is necessary for that purpose/those purposes;

¹ For example, if asked for the number of female employees, and you only have one female employee, this would be personal data if it was possible to obtain a list of employees from the website.

- 3.1.6. personal data shall be processed in such a way that ensures appropriate security of the data, including protection against unauthorised or unlawful processing and against accidental loss, destruction, or damage, using appropriate technical or organisational measures.
- 3.2.** In addition to this, we are committed to ensuring that at all times, anyone dealing with personal data shall be mindful of the individual's rights under the law (as explained in more detail in paragraphs 7 and 8 below).
- 3.3.** We are committed to complying with the principles in paragraph 3.1 above at all times. This means that we will:
- 3.3.1. inform individuals as to the purpose of collecting any information from them, as and when we ask for it;
 - 3.3.2. be responsible for checking the quality and accuracy of the information;
 - 3.3.3. regularly review the records held to ensure that information is not held longer than is necessary, and that it has been held in accordance with the data retention policy;
 - 3.3.4. ensure that when information is authorised for disposal it is done appropriately;
 - 3.3.5. ensure appropriate security measures to safeguard personal information whether it is held in paper files or on our computer system. Staff will follow the relevant procedures at all times, details as provided in our Staff Handbook (sections on Data Protection & Records Retention);
 - 3.3.6. share personal information with others only when it is necessary and legally appropriate to do so;
 - 3.3.7. set out clear procedures for responding to requests for access to personal information known as subject access requests (details as provided in our Staff Handbook, sections as outlined above);
 - 3.3.8. report any breaches of the DPA in accordance with the provisions set out in paragraph 12 below and Staff Handbook, sections as outlined above.

4 Conditions for Processing

Our Schools will process personal data in accordance with the following grounds:-

- 4.1.** The individual has given consent that is specific to the particular type of processing activity, and that consent is informed, unambiguous and freely given. Consent forms are kept on file and any relevant information added to our MIS.
- 4.2.** The processing is necessary for the performance of a contract, to which the individual is a party, or is necessary for the purpose of taking steps with regards to entering into a contract with the individual, at their request.
- 4.3.** The processing is necessary for the performance of a legal obligation to which we are subject.
- 4.4.** The processing is necessary to protect the vital interests of the individual or another.
- 4.5.** The processing is necessary for the performance of a task carried out in the public interest, or in the exercise of official authority vested in us.
- 4.6.** The processing is necessary for a legitimate interest of our Schools or that of a third party, except where this interest is overridden by the rights and freedoms of the individual concerned.

5 Use of Personal Data

Our Schools hold personal data on pupils, parents, staff and other individuals. In each case, the personal data must be treated in accordance with the data protection principles as outlined in paragraph 3.1 above.

Pupils

- 5.1. The personal data held regarding pupils includes things such as full name, date of birth, contact details, UPN (unique pupil number), assessment results, special educational needs, admissions and attendance, entry date, behavior or safeguarding information. It also includes special category personal data such as ethnicity, religion, gender, any relevant medical information and dietary needs. Our MIS also has a school photograph of each pupil (which are updated periodically).
- 5.2. The data is used in order to support the education of our pupils, to monitor and report on their progress, to provide appropriate pastoral care, and to assess how well our Schools as a whole are doing, together with any other uses normally associated with this provision in a school environment.
- 5.3. Our Schools may make use of limited personal data (such as contact details) relating to pupils, and their parents or guardians for fundraising, marketing or promotional purposes and to maintain relationships with families within our Schools.
- 5.4. In particular, we may:
 - 5.4.1. transfer information to any association society or club set up for the purpose of maintaining contact with pupils or for fundraising, marketing or promotional purposes relating to our Schools;
 - 5.4.2. make personal data, including sensitive personal data, available to staff for planning curricular or extra-curricular activities;
 - 5.4.3. when leaving our Schools, send any reports and other information such as academic progress and achievements onto a new school (if applicable);
 - 5.4.4. Use photographs of pupils in accordance with the photograph policy.
- 5.5. Any wish to limit or object to any use of personal data should be notified to our DPL in writing, which notice will be acknowledged by our School in writing. If, in the view of our DPL the objection cannot be maintained, the individual will be given written reasons why our School cannot comply with their request.

Staff

- 5.6. The personal data held about staff includes things such as full name, date of birth, contact details, national insurance number, employment contract, remuneration details, qualifications, identity checks, references, interview notes, absence information, CPD, job description, disqualification declaration, appraisals & lesson observations if applicable. It also includes special category personal data such as criminal records information (such as when carrying out DBS and Barred List checks), ethnicity, religion, gender, medical information and trade union membership (if this information is supplied to us) as well as next of kin details. We will also receive information about staff from a previous employer or an educational establishment.
- 5.7. The data is used to comply with legal obligations placed on our Schools in relation to employment, and the education of children in a school environment. We may pass

information to other regulatory authorities where appropriate and may use names and photographs of staff in publicity and promotional material. Personal data will also be used when giving references.

- 5.8.** Staff should note that information about disciplinary action may be kept for longer than the duration of the sanction. Although treated as “spent” once the period of the sanction has expired, the details of the incident may need to be kept for a longer period.

Other Individuals

- 5.9.** Our Schools may hold personal information in relation to other individuals who have contact with us, such as parents, volunteers and visitors. Such information shall be held only in accordance with the data protection principles and shall not be kept longer than necessary.

Requests to limit or object to data processing

- 5.10** Any wish to limit or object to the uses to which personal data is to be put should be notified to our DPL who will ensure that this is recorded and adhered to if appropriate. If our DPL is of the view that it is not appropriate to limit the use of personal data in the way specified, the individual will be given written reasons why our Schools cannot comply with their request.

6 Security of Personal Data

- 6.1.** Our Schools will take reasonable steps to ensure that members of staff will only have access to personal data where it is necessary for them to carry out their duties. All staff will be made aware of this Policy and their duties under the DPA. We will take all reasonable steps to ensure that all personal information is held securely and is not accessible to unauthorised persons.
- 6.2.** For further details as regards to security of IT systems, please refer to our policies and guidelines on ICT/Computing, E-safety and Acceptable Use.

7 Disclosure of Personal Data to Third Parties

- 7.1.** The following list includes the most usual reasons that our Schools will authorise disclosure of personal data to a third party:

- 7.1.1. To give a confidential reference relating to a current or former employee, volunteer or pupil;
- 7.1.2. for the prevention or detection of crime;
- 7.1.3. for the assessment of any tax or duty;
- 7.1.4. where it is necessary to exercise a right or obligation conferred or imposed by law upon our Schools (other than an obligation imposed by contract);
- 7.1.5. for the purpose of, or in connection with, legal proceedings (including prospective legal proceedings);
- 7.1.6. for the purpose of obtaining legal advice;
- 7.1.7. for research, historical and statistical purposes (so long as this neither supports decisions in relation to individuals, nor causes substantial damage or distress);
- 7.1.8. to publish the results of public examinations or other achievements of pupils of our Schools;

- 7.1.9. to disclose details of a pupil's medical condition where it is in the pupil's interests to do so, for example for medical advice, insurance purposes or to organisers of school events or trips;
 - 7.1.10. to provide information to another educational establishment to which a pupil is transferring, including to notify it of any outstanding fees;
 - 7.1.11. to provide information to the Examination Authority as part of the examination process; and
 - 7.1.12. to provide information to the relevant Government Department concerned with national education. At the time of the writing of this Policy, the Government Department concerned with national education is the DfE. The Examination Authority may also pass information to the DfE.
- 7.2.** The DfE uses information about pupils for statistical purposes, to evaluate and develop education policy and to monitor the performance of the nation's education service as a whole. The statistics are used in such a way that individual pupils cannot be identified from them. On occasion the DfE may share the personal data with other Government Departments or agencies strictly for statistical or research purposes.
- 7.3.** Our Schools may receive requests from third parties (i.e. those other than the data subject, our Schools, and employees of our Schools) to disclose personal data it holds about pupils, their parents or guardians, staff or other individuals. This information will not be disclosed unless one of the specific exemptions under data protection legislation which allow disclosure applies; or where necessary for the legitimate interests of our Schools or the third party to which the information will be disclosed (except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject).
- 7.4.** All requests from third parties for the disclosure of personal data must be sent to our DPL who will review and decide whether to make the disclosure, ensuring that reasonable steps are taken to verify the identity of that third party before making any disclosure.

8 Confidentiality of Pupil Concerns

- 8.1.** Where a pupil seeks to raise concerns confidentially with a member of staff and expressly withholds their agreement to their personal data being disclosed to their parents or guardian, our Schools will maintain confidentiality unless we have reasonable grounds to believe that the pupil does not fully understand the consequences of withholding their consent, or where we believe disclosure will be in the best interests of the pupil or other pupils. Also refer to our 'Child Protection & Safeguarding Policy'.

9 Subject Access Requests

- 9.1.** Anybody who makes a request to see any personal information held about them by our Schools is making a subject access request. All information relating to the individual, including that held in electronic or manual files should be considered for disclosure, provided that they constitute a 'filing system' (see paragraph 1).
- 9.2.** All requests should be sent to our DPL within 3 working days of receipt and the request must be responded to in full without delay and at the latest within one month of receipt (during term time).
- 9.3.** Where a pupil or young person does not have sufficient understanding to make his or her own request (usually those under the age of 12, or over 12 but with a special educational need which makes understanding their information rights more difficult), a person with

parental responsibility can make a request on their behalf. Our DPL must, however, be satisfied that the:

- 9.3.1. pupil or young person lacks sufficient understanding; and
- 9.3.2. request made on behalf of the pupil or young person is in their interests.

- 9.4.** Any individual, including a pupil or young person with ownership of their own information rights, may appoint another person to request access to their records. In such circumstances we must have written evidence that the individual has authorised the person to make the application and our DPL must be confident of the identity of the individual making the request and of the authorisation of the individual to whom the request relates.
- 9.5.** Access to records will be refused in instances where an exemption applies, for example, information sharing may place the individual at risk of significant harm or jeopardise police investigations into any alleged offence(s).
- 9.6.** A subject access request must be made in writing. We may ask for any further information reasonably required to locate the information.
- 9.7.** An individual only has the automatic right to access information about themselves, and care needs to be taken not to disclose the personal data of third parties where consent has not been given, or where seeking consent would not be reasonable, and it would not be appropriate to release the information. Particular care must be taken in the case of any complaint or dispute to ensure confidentiality is protected.
- 9.8.** All files must be reviewed by our DPL before any disclosure takes place. Access will not be granted before this review has taken place.
- 9.9.** Where all the data in a document cannot be disclosed a permanent copy should be made and the data obscured or retyped if this is more sensible. A copy of the full document and the altered document should be retained, with the reason why the document was altered.

10 Exemptions to Access by Data Subjects

- 10.1.** Where a claim to legal professional privilege could be maintained in legal proceedings, the information is likely to be exempt from disclosure unless the privilege is waived.
- 10.2.** There are other exemptions from the right of subject access. If we intend to apply any of them to a request then we will usually explain which exemption is being applied and why.

11 Other Rights of Individuals

- 11.1.** Our Schools have an obligation to comply with the rights of individuals under the law and takes these rights seriously. The following section sets out how we will comply with the rights to:
 - object to processing;
 - rectification;
 - erasure; and
 - data portability.

Right to object to processing

- 11.2. An individual has the right to object to the processing of their personal data on the grounds of pursuit of a public interest or legitimate interest (grounds 4.5 and 4.6 above) where they do not believe that those grounds are made out.
- 11.3. Where such an objection is made, it must be sent to our DPL within 2 working days of receipt, and our DPL will assess whether there are compelling legitimate grounds to continue processing which override the interests, rights and freedoms of the individuals, or whether the information is required for the establishment, exercise or defence of legal proceedings.
- 11.4. Our DPL shall be responsible for notifying the individual of the outcome of their assessment within 10 working days (during term time) of receipt of the objection.

Right to rectification

- 11.5. An individual has the right to request the rectification of inaccurate data without undue delay. Where any request for rectification is received, it should be sent to our DPL within 2 working days of receipt, and where adequate proof of inaccuracy is given, the data shall be amended as soon as reasonably practicable, and the individual notified.
- 11.6. Where there is a dispute as to the accuracy of the data, the request and reasons for refusal shall be noted alongside the data and communicated to the individual. The individual shall be given the option of a review under our complaints procedure or via an appeal directly to the Information Commissioner.
- 11.7. An individual also has a right to have incomplete information completed by providing the missing data, and any information submitted in this way shall be updated without undue delay.

Right to erasure

- 11.8. Individuals have a right, in certain circumstances, to have data permanently erased without undue delay. This right arises in the following circumstances:
 - 11.8.1. where the personal data is no longer necessary for the purpose or purposes for which it was collected and processed;
 - 11.8.2. where consent is withdrawn and there is no other legal basis for the processing;
 - 11.8.3. where an objection has been raised under the right to object, and found to be legitimate;
 - 11.8.4. where personal data is being unlawfully processed (usually where one of the conditions for processing cannot be met);
 - 11.8.5. where there is a legal obligation on our Schools to delete.
- 11.9. Our DPL will make a decision regarding any application for erasure of personal data and will balance the request against the exemptions provided for in the law. Where a decision is made to erase the data, and this data has been passed to other data controllers, and/or has been made public, reasonable attempts to inform those controllers of the request shall be made.

Right to restrict processing

11.10. In the following circumstances, processing of an individual's personal data may be restricted:

- 11.10.1. where the accuracy of data has been contested, during the period when we are attempting to verify the accuracy of the data;
- 11.10.2. where processing has been found to be unlawful, and the individual has asked that there be a restriction on processing rather than erasure;
- 11.10.3. where data would normally be deleted, but the individual has requested that their information be kept for the purpose of the establishment, exercise or defence of a legal claim;
- 11.10.4. where there has been an objection made under paragraph 11.2 above, pending the outcome of any decision.

Right to portability

11.11. If an individual wants to send their personal data to another organisation they have a right to request that we provide their information in a structured, commonly used, and machine readable format. As this right is limited to situations where our Schools are processing the information on the basis of consent or performance of a contract, the situations in which this right can be exercised will be quite limited. If a request for this is made, it should be forwarded to our DPL within 2 working days of receipt, and our DPL will review and revert as necessary.

12 Breach of any requirement of the GDPR

12.1 Any and all breaches of the GDPR and related legislation, including a breach of any of the data protection principles, must be reported to our DPL as soon as it is discovered.

12.2 Once notified, our DPL shall assess:

- 12.2.1 the extent of the breach;
- 12.2.2 the risks to the data subject(s) as a consequence of the breach;
- 12.2.3 any security measures in place that will protect the information;
- 12.2.4 any measures that can be taken immediately to mitigate the risk to the individual(s).

12.3 Unless our DPL concludes that there is unlikely to be any risk to individuals from the breach, it must be notified to the Information Commissioner's Office within 72 hours of the breach having come to our attention, unless a delay can be justified.

12.4 The Information Commissioner will be told:

- 12.4.1 details of the breach, including the volume of data at risk, and the number and categories of data subjects;
- 12.4.2 the contact point for any enquiries (which shall usually be our DPL);
- 12.4.3 the likely consequences of the breach; and
- 12.4.4 measures proposed or already taken to address the breach.

12.5 If the breach is likely to result in a high risk to the rights and freedoms of the affected individuals then our DPL will notify those data subjects affected by the breach that the breach has occurred without undue delay unless the data would be unintelligible to those

not authorised to access it, or measures have been taken to mitigate any risk to the affected individuals.

12.6 Data subjects affected by a breach will be told:

- 12.6.1 the nature of the breach;
- 12.6.2 who to contact with any questions;
- 12.6.3 measures taken to mitigate any risks.

12.7 Our DPL shall then be responsible for instigating an investigation into the breach, including how it happened, and whether it could have been prevented. This investigation would be undertaken within 5 days of notification, and may also involve our Head (or other persons nominated by our Head). Any recommendations for further training or a change in procedure shall be reviewed by our governing body and a decision made about implementation of those recommendations.

13 Contact

13.1 If anyone has any concerns or questions in relation to this policy they should contact our DPL: Mrs Liz Clarke, Tel 020 86688080, Email liz.clarke@oakwoodschoo.org.uk.

14 Monitoring and review

14.1 Our Head and DPL monitors the effectiveness of this policy on a regular basis, reporting appropriately to our governing body and, if necessary, making recommendations for any improvements to this policy.

14.2 Our governors acknowledge their responsibility to ensure that this policy is effectively implemented and meets all current regulatory requirements.

14.3 This policy will be updated as necessary to reflect best practice, or amendments made to data protection legislation. It shall be reviewed at any time on request from our governors, or at least once every two years.

Signed: C Candia

This policy will be reviewed every 2 years	
Title	Data Protection
Version	1
Date Created	16 May 2018
Author	Ciro Candia, Head
Approved by SMT	Yes
Approval/Review required by PACT or sub-committee	Yes
Latest Review (state whether changes were made)	N/A
Next Review Date	Summer 2020

This policy should be read in conjunction with the following related policies and/or guidelines:

Records Retention; Acceptable Use; Child Protection & Safeguarding; Photographs; CCTV; ICT/Computing; E-Safety; Health, Safety & Welfare; Complaints